2014 Library User Survey

# of Responses: 140

I am a:

- Leeward CC Student: 73 (46%)
- Other UH CC Campus Student: 2 (1%)
- Leeward CC Fac/Staff: 64 (52%)
- Community User: 1 (1%)

Students:

Gender:

- Female: 39 (48%)
- Male: 36 (52%)

Age:

- Under 18: 1 (3%)
- 18-24: 43 (7%)
- 25-34: 13 (8%)
- 35-44: 6 (7%)
- 45-54: 5 (7%)
- 55-64: 5 (7%)
- Over 64: 2 (3%)
Students:

Enrollment Status:

- Full-Time: 69%
- Part-Time: 27%
- Other: 4%

Class Location:

- Pearl City Campus: 85%
- Waianae Campus: 3%
- Online: 12%

I use the Library (services, technology, resources, etc)

- 1-3 times a week: 33%
- 4-6 times a week: 3%
- 1-2 times a month: 6%
- Almost Never: 64%
**Students:**

I primarily use the Library for:

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borrowing books and other materials</td>
<td>31</td>
</tr>
<tr>
<td>Borrowing Course Reserve books</td>
<td>6</td>
</tr>
<tr>
<td>Computers/laptops/iPads</td>
<td>62</td>
</tr>
<tr>
<td>Photocopying/printing</td>
<td>43</td>
</tr>
<tr>
<td>Consulting a librarian for my class needs</td>
<td>11</td>
</tr>
<tr>
<td>Studying</td>
<td>58</td>
</tr>
<tr>
<td>Using Group Study Rooms</td>
<td>24</td>
</tr>
<tr>
<td>Other</td>
<td>8</td>
</tr>
</tbody>
</table>

I am generally satisfied with the Library’s hours.

- Strongly Agree: 41
- Agree: 26
- Disagree: 5
- Strongly Disagree: 2
- N/A: 1

I usually find enough books to meet my course needs.

- Strongly Agree: 28
- Agree: 34
- Disagree: 1
- Strongly Disagree: 1
- N/A: 11
Students:

I am generally satisfied with obtaining items from other UH-system libraries via Intrasystem Loan.

![Pie chart showing responses](chart1)

I get enough articles from the Library’s research databases to meet my course needs.

![Pie chart showing responses](chart2)

The Library website is useful.

![Pie chart showing responses](chart3)
**Students:**
Class sessions with a Librarian have increased my understanding of libraries and research.

The Library staff help guide me to the resources I can use.

The Library’s technology meets my needs.
Students:

I am generally satisfied with the Library’s study areas.

- Strongly Agree: 34
- Agree: 36
- Disagree: 2
- Strongly Disagree: 1
- N/A: 2

I feel comfortable in the Library.

- Strongly Agree: 57
- Agree: 15
- Disagree: 1
- Strongly Disagree: 1
- N/A: 1
Fac/Staff:

Gender:
- Female (46) - 72%
- Male (18) - 28%

Age:
- 18-24: (0) - 2%
- 25-34: (16) - 25%
- 35-44: (13) - 34%
- 45-54: (12) - 19%
- 55-64: (22) - 20%
- Over 64: (1) - 13%

Teaching Location:
- Pearl City Campus: (60) - 83%
- Waianae Campus: (3) - 4%
- Online: (9) - 13%
Fac/Staff:

I use the Library (services, technology, resources, etc):

- Borrowing books and other materials (31)
- Borrowing Course Reserve books (16)
- Computers/laptops/iPads (12)
- Photocopying/printing (4)
- Meeting and collaborating with Librarians (18)
- Meeting Students (15)
- Other (13)

I primarily use the Library for:

- 1-3 times a week (31%)
- 4-6 times a week (30%)
- 1-2 times a month (25%)
- Almost Never (14%)

I am generally satisfied with the Library’s hours.

- Strongly Agree (53%)
- Agree (33%)
- Disagree (8%)
- Strongly Disagree (5%)
- N/A (2%)
Fac/Staff: I usually find enough books to meet my course needs.

I am generally satisfied with obtaining items from other UH-system libraries via Intrasystem Loan.

I get enough articles from the Library’s research databases to meet my course needs.
Fac/Staff: The Library website is useful.

The Library staff help guide me to the resources I can use.

The Library’s instruction sessions have increased my students’ understanding of libraries and research.
Fac/Staff:

I am generally satisfied with the services, resources, and support provided by the Library.

![Pie chart showing the percentage of responses: 63% strongly agree, 36% agree, 2% disagree, and 0% strongly disagree.]

<table>
<thead>
<tr>
<th>Response</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>40</td>
</tr>
<tr>
<td>Agree</td>
<td>23</td>
</tr>
<tr>
<td>Disagree</td>
<td>0</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>0</td>
</tr>
<tr>
<td>N/A</td>
<td>1</td>
</tr>
</tbody>
</table>
Community User:
Gender: Female
Age: 35-44
I use the Library: Almost never
I primarily use the Library for: Meeting and collaborating with librarians
I am generally satisfied with the Library’s hours: Strongly Agree
Comment: Wonderful and highly knowledgeable staff. I think you guys do wonders with your capacity.