I primarily use the Library for:

- Borrowing Books and Other Materials: 36 Students, 23 Faculty
- Course Reserves: 9 Students, 8 Faculty
- Computers/Laptops/iPads: 79 Students, 8 Faculty
- Photocopying/Printing: 56 Students, 2 Faculty
- Consulting a Librarian for my class needs: 12 Students
- Studying: 73 Students, 15 Faculty
- Using Group Study Rooms: 38 Students, 10 Faculty

Other (All “other” responses):
- writing center
- a/c
- homework on computers
- chillaxin
- meeting with classmates
- hang with friends
- class meetings
- meeting in the LRC
- meeting friends
- tutoring

I primarily use the Library for:

- Borrowing Books and Other Materials: 23 Faculty
- Course Reserves: 8 Faculty
- Computers/Laptops/iPads: 8 Faculty
- Photocopying/Printing: 2 Faculty
- Meeting and Collaborating with Librarians: 15 Faculty
- Meeting Students: 10 Faculty

Other (All “other” responses):
- a quiet place to think
- assistance with student papers
- on-line journals
- studying
- ebsco databases
- special events
- materials for my class
I am generally satisfied with the Library’s hours.

I usually find enough books to meet my course needs.

I am generally satisfied with obtaining items from other UH-system libraries via ISL.

I get enough articles from the Library’s research databases to meet my course needs.
The Library website is useful.

Class sessions with a Librarian have increased my understanding of libraries and research.

The Library staff help guide me to the resources I can use.

The Library’s technology meets my needs.
The computer resources in the Library contribute to my success at Leeward CC.

I am generally satisfied with the Library’s study areas.

I am comfortable in the Library.

I am generally satisfied with the services, resources, and support provided by the Library.
What do you like best about the Leeward CC Library?

Students:
Study space--41 mention that they enjoy studying here for convenience, space, and/or atmosphere
Staff--24 mention how helpful the staff is
Technology--16 mention how helpful they find the computer resources that we offer in the Library
KiMOBEAN--7 discuss their appreciation of our coffee shop and its convenience

Faculty:
Staff--22 mention how much they appreciate the work that our staff does
Services/Resources--6 mention how much they appreciate a service or resource provided by the Library to his/her students

What can be improved at the Leeward CC Library?

Students:
Technology--29 asked for improvements with some aspect of our technology (outlets, printing, etc.). The most prevalent were for more computers (11), an improved printing system (10) and better wifi (8).
Study areas/space--21 students asked for more (or improved) study areas. The largest complaint, other than lack of space, was about the noise.
Noise--11 students complained that the noise was distracting and not conducive to studying/concentrating.
Hours--11 students asked for additional hours.
Temperature--There were 8 complaints about the library either being too cold or about the study rooms being extremely stuffy.

Faculty:
Hours--6 want longer hours
Resources--Suggestions ranged from better databases to more outreach to instructors
What do you like best about the Leeward CC Library?

Students

<table>
<thead>
<tr>
<th>The selection of contemporary materials such as magazines, bestsellers, and kids section.</th>
</tr>
</thead>
<tbody>
<tr>
<td>The best thing I like about the library is the study desks located on the top floor.</td>
</tr>
<tr>
<td>The fact that a student can jump on any of the computers and work on schoolwork is just plain awesome! All one has to do is hope he or she finds a computer that isn’t currently used, log in to access the glorious Internet, and finally, work on any schoolwork that needs to be done. It is easy, simple, and fast.</td>
</tr>
<tr>
<td>The designated computer area specifically for DMED/TVPRO students.</td>
</tr>
<tr>
<td>Study areas.</td>
</tr>
<tr>
<td>The staff are helpful, the technology is relatively current, and I have the option to purchase food without having to leave the building.</td>
</tr>
<tr>
<td>I like knowing that there are so many tools that you can utilize such as the LRC, Writing Center, ect.</td>
</tr>
<tr>
<td>-convenient study &amp; meeting place</td>
</tr>
<tr>
<td>-recently purchased computer science and tech-related books!!</td>
</tr>
<tr>
<td>-many group study tables</td>
</tr>
<tr>
<td>-new fiction and general interest books</td>
</tr>
<tr>
<td>I really like how comfortable the Leeward CC Commons are.</td>
</tr>
<tr>
<td>coffee place</td>
</tr>
<tr>
<td>It’s an alternative place for students to go to study.</td>
</tr>
<tr>
<td>Even when crowded, there are still some form of computer/laptop available. Never have I had to wait long (if at all) for the use of one.</td>
</tr>
<tr>
<td>I love studying and using the computers to do my assignments and researching. I also like to visit the Kimobean to buy some refreshing coffee, blueberry muffins, and have breakfast there. I love reading the magazines and books there.</td>
</tr>
<tr>
<td>staff are friendly.</td>
</tr>
<tr>
<td>A/C</td>
</tr>
<tr>
<td>the sci-fi books</td>
</tr>
<tr>
<td>It is a good place to read and study my books.</td>
</tr>
<tr>
<td>I can focus and get work done and helps me study.</td>
</tr>
<tr>
<td>Study areas. But 2nd floors study areas is usually not quiet.</td>
</tr>
<tr>
<td>The library aides and librarians are always helpful and nice.</td>
</tr>
</tbody>
</table>
always accessible

clean, fresh, and great had a coffee shop right way on the corner
the computers and desk.

very helpful staff

a place to study

great staff

nice cool place to study and do work

the staff

that the hours and resources within the library not only helps me with my homework but also prepare for my tests and exams

-clean
-quiet (some areas)

i like it because it's nice and quite and we can stay here till they close

i like best that it's just an available resource to use.

accessible, lots of sitting areas to study, lots of computers for use

location, study rooms, and the librarians are nice

it's location on campus

worker in the library, they are always nice to us

librarians are so nice!

i love the space & homey atmosphere. it makes me feel comfortable.

i love the fact that leeward cc library gives me the choice to eat and study at the same time.

writing center

even though i am here to study, i love that i can relax

computer space downstairs

workers

friendly workers

lots of studying areas

the staff

computers

helpful staff, computer usage

i like the room behind the main desk. bright and spacious.
all of the resources that can be used for my success in my student life.

the librarians

the two librarians nikki and ari

technology and studying

the study rooms. the workers are kind.

study room, ability to print, comfortable

the friendly staff and the librarians

the people working here and study rooms.

it gives me a place to learn.

the study room, i get to focus on my work

helpful staff

allows me to have full access to all resources available

the staff is friendly, as well as the convenience of kimbean

there's couches to lounge on

everything because i feel welcome here.

there are many areas to study.

what i like about the leeward cc library is that we have enough space to do our work and computers to use for doing hw projects, etc

a/c

able to use/borrow the laptops/computer, wifi, a comfortable place to study

it's a place where i can study quitly

lots of study areas

going to the writing center and asking the employee's there to see how i could make my research paper better and if it missing anything

the librarians are super awesome. pay them more!

kimbean

has a lot of resources

the atmosphere

the opportunity to utilize resources

very convenient

space and computers
<table>
<thead>
<tr>
<th>Comment</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>easy resources, computer access</td>
<td></td>
</tr>
<tr>
<td>there are a lot of useful resources</td>
<td></td>
</tr>
<tr>
<td>the amount of space to sit and the resources we can borrow</td>
<td></td>
</tr>
<tr>
<td>i like his free atmosphere</td>
<td></td>
</tr>
<tr>
<td>hours, study space</td>
<td></td>
</tr>
<tr>
<td>get to borrow best seller books</td>
<td></td>
</tr>
<tr>
<td>the librarians are all super friendly and can provide any materials</td>
<td>required to thrive in a class</td>
</tr>
<tr>
<td>availability of computers and quiet 2nd floor.</td>
<td></td>
</tr>
<tr>
<td>ample space/resources, good environment</td>
<td></td>
</tr>
<tr>
<td>the staff is friendly and helpful</td>
<td></td>
</tr>
<tr>
<td><strong>Fac/Staff</strong></td>
<td></td>
</tr>
<tr>
<td>help from instructional librarians!</td>
<td></td>
</tr>
<tr>
<td>Helpful staff</td>
<td></td>
</tr>
<tr>
<td>The librarians are smart and very kind. My students are often afraid</td>
<td>to ask for help at first. Then, a few do and report back to the others</td>
</tr>
<tr>
<td>that the librarians are &quot;nice&quot; and &quot;helpful.&quot;</td>
<td></td>
</tr>
<tr>
<td>staff--good people, friendly and helpful</td>
<td></td>
</tr>
<tr>
<td>Circ staff - very helpful, supportive</td>
<td></td>
</tr>
<tr>
<td>Faculty and staff</td>
<td></td>
</tr>
<tr>
<td>I like it that so many students are now using the services you</td>
<td>provide. I like the upgraded look on the first floor and all the</td>
</tr>
<tr>
<td>provide for their use. Thank you for being so student friendly.</td>
<td>equipment you provide for their use. Thank you for being so student</td>
</tr>
<tr>
<td></td>
<td>friendly.</td>
</tr>
<tr>
<td>The friendly and helpful library staff.</td>
<td></td>
</tr>
<tr>
<td>Librarians Junie and Leah are helpful and professional. I never</td>
<td>hesitate to call upon these two professionals who are always willing</td>
</tr>
<tr>
<td>hesitate to call upon these two professionals who are always willing</td>
<td>to help my students and me! True gems in the profession.</td>
</tr>
<tr>
<td>to help my students and me! True gems in the profession.</td>
<td></td>
</tr>
<tr>
<td>Friendly, helpful people in the library.</td>
<td></td>
</tr>
<tr>
<td>great staff and services that I can utilize</td>
<td></td>
</tr>
<tr>
<td>I like it when I see so many students using the library.</td>
<td></td>
</tr>
<tr>
<td>Friendly, helpful and supportive staff.</td>
<td></td>
</tr>
<tr>
<td>Its well informed and helpful staff.</td>
<td></td>
</tr>
</tbody>
</table>
The librarians are amazing!

Wayde is always eager to help develop my OER "library" and the instructional librarians create lessons and LibGuides, which specifically address my students' learning needs. Both the introduction to library resources and research challenge are fantastic.

Librarians ROCK

Itra-Library Loan! And that we can return books to LCC even if we borrowed them from other UH libraries! yay!

The website videos and the eagerness of Librarians to share all of the tricks of the trade!

great job keep it up

Awesome staff!

assistance from Librarian Junie

The staff is fantastic

The librarians are very bright and helpful.

junie and wayde are extremely helpful librarians. they are both always willing to help fac/staff/ students.

willingness of staff/Librarians to work with me to meet the particular needs of my course and my students.

The inviting atmosphere and the staff's willingness to help. The selection of books is great and constantly growing. I like the presence of the Library (and some books) on both floors, as without it, many would think that the Library was solely on the top floor.

the resources that are available
What can be improved at the Leeward CC Library?

Students

1. Wi-Fi Printing, or a conveniently accessible network 'dropbox' for printing purposes; authorized users can send documents to print from their personal computers to the library printer while on campus.

2. There are inadequate study areas during peak times.

Be open on Saturdays

Improvements should be emphasized where the computers are located. Most of the time there are too many students sitting around a computer. For example, on occasions I see two people on one computer which takes up space. I couldn’t walk through that area.

Third floor is cold, turn up the heat a little bit?

The cleanliness of the computer keyboards can be vastly improved. Some of those keyboards are filthy. However, I understand that many hands touch the keyboards everyday so it can be tough to keep clean.

People need to be educated about keeping their noise to a minimum when using the computers downstairs. On several occasions, there were students blasting music on their headphones. It was hard to concentrate.

Open on weekends.

The study areas are kinda crowded right now. I use the KI offices to find a quiet place to study. I am fortunate enough to have that option, but I think that a lot of students end up elsewhere.

An issue with the campus (not just the library), but that affects use of the library and its facilities is inconsistent WiFi connectivity.

If the rules for the library could be provided, then that could be more helpful to understand the "do's" and "don'ts" because it doesn't seem to be posted anywhere inside.

-Extended library hours. Maybe have one evening or one weekend day open for student study?
-Reduced library services would be ok. We just need open study spaces!
-Quiet Study Areas are not very quiet and are sometimes filled with noisy phone conversation

There should be a few more single study desk/areas so a single person wouldn’t take up a whole table. Also the WiFi

PRINTING FROM PERSONALLY OWNED COMPUTERS, OR A NETWORK PRINTER

Extended hours & more quietness
Provide more places to study.

Maybe an extra printer? There were several times where I couldn’t print anything because the available printers were either out of order or the queue was way too long.

Everything is great and I love staying here everyday. It is more enjoyable then staying at home because of distractions and noises that reflects my studying needs. :) I am very impressed about everything.

More study rooms

More reserved room for study groups.

More help with printer when it goes down.

Website is a little complex.

printers needs to improvise a brand new because were jinxed not existing well.
also, theirs a group of people whose distracting here at library, you should monitor this concern for the seek of learners.
yet the librarian employees did not give enough patient to finish the period time. availity time should open the library at 6:30 am and close at 4:30 on friday.

more night time hours

more books

a campus fitness center

allow people to eat as long as they clean-up after themselves. students need to actually be studing instead of on phone or sleeping on the study desk.

more seats/tables

more computers and hours

library hours--stay open late, at least 8:30

i think that their should be more printers because there're people who need their work but they can’t get it on time because other people are using it.

bomb/hurricane shelter

need more desk top computers and study rooms?

the upstairs is too cold and the downstairs is too noisy. to ban computer games using the computers because we only have limited number of computers.

have more up-to-date materials/information in the research databases.

for me, i believe that the library should have more quiet study rooms but for single people who just need that extra quietness

open sunday through saturday please. 2nd floor is too cold.
<table>
<thead>
<tr>
<th>Suggestion</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noise control downstairs</td>
<td></td>
</tr>
<tr>
<td>More study rooms/computers</td>
<td></td>
</tr>
<tr>
<td>Wifi/internet on mobile devices. Fix the AC permanently.</td>
<td></td>
</tr>
<tr>
<td>Donuts!</td>
<td></td>
</tr>
<tr>
<td>We need more computers</td>
<td></td>
</tr>
<tr>
<td>More computers (upstairs and down) b/c when I look for computers, all are taken and laptops are out too loud at times.</td>
<td></td>
</tr>
<tr>
<td>Maybe more computers would be more helpful. And maybe more student workers. They're always so busy.</td>
<td></td>
</tr>
<tr>
<td>More seating</td>
<td></td>
</tr>
<tr>
<td>Better wifi, print card refill on 2nd floor, more study rooms</td>
<td></td>
</tr>
<tr>
<td>Wireless</td>
<td></td>
</tr>
<tr>
<td>Better wifi, more study rooms, print card refills downstairs, make sure A/C works.</td>
<td></td>
</tr>
<tr>
<td>More study areas/rooms, refill print card downstairs, print from laptops</td>
<td></td>
</tr>
<tr>
<td>Maybe the internet connection</td>
<td></td>
</tr>
<tr>
<td>The A/C not working in the study rooms, not enough study rooms.</td>
<td></td>
</tr>
<tr>
<td>More computers</td>
<td></td>
</tr>
<tr>
<td>Open the library and computer room earlier - 7 am perhaps 6:30 am</td>
<td></td>
</tr>
<tr>
<td>Extended borrowing hours for laptop use</td>
<td></td>
</tr>
<tr>
<td>Make the A/C less cold</td>
<td></td>
</tr>
<tr>
<td>Bigger study rooms</td>
<td></td>
</tr>
<tr>
<td>Stay open till 7 or 8 pm</td>
<td></td>
</tr>
<tr>
<td>More individual seats</td>
<td></td>
</tr>
<tr>
<td>The A/C keeps turning off in the study rooms, the internet is sometimes slow on the computers, more study rooms for people to study, more print express stations</td>
<td></td>
</tr>
<tr>
<td>More computers to access</td>
<td></td>
</tr>
<tr>
<td>Vending machines</td>
<td></td>
</tr>
<tr>
<td>More space</td>
<td></td>
</tr>
<tr>
<td>Maybe more programs on computers (Photoshop)</td>
<td></td>
</tr>
<tr>
<td>More writing workshops</td>
<td></td>
</tr>
<tr>
<td>More books to read in the popular section</td>
<td></td>
</tr>
</tbody>
</table>
keyboard cover since some people drop some debris on it

loudness levels sometimes

remind students to NOT be so loud and horseplay in the library

not much. maybe putting more outlets by the 3rd story desks

longer hours

going the extended hours info. to students prior to finals week, more computers downstairs

Fac/Staff

It would be great if the Library were opened on Saturday.

more computer desk consoles

Weekend hrs
Access to more restricted, paid data bases via UHM

Make better use of the room behind the circulation desk; use it for public space

I think that you have improved a lot over the past two years. Thank you for all the positive changes.

The phone number listed for the library on the Leeward website may not be accurate. When I call, no one answers the phone, but when I walk over there is always someone in the circulation desk ready to help.

More access to journal articles. I wish we had the same access as Manoa. It would make teaching for me a lot easier since my classes require research papers on specific subject areas.

I'd like to see longer hours for the library, and possibly limited Saturday hours, particularly during finals week so student can meet in study groups.

Make website even easier for students to understand.

perhaps Saturday hours

Attract students to skill building workshops such how to study, how to read, how to write, how to take tests, etc.

There should be a direct (ONE click) link to the Leeward CC Library from the Leeward website -- not have to go to http://www.leeward.hawaii.edu/academic-resources first.

More proactive outreach to instructors about what the library can do for them.

More textbook reserves for Waianae classes.
The ENG 100 literacy exam seems to be geared towards those majoring in library science. While the ENG 22 exam aligns with the 22 curriculum, the 100 exam does not reflect the needs of the average foundational college-level composition student.

Having campus security make rounds or have a library security officer on site.

We need full access to interlibrary loan

The variety in the stacks and the available online resources could us a boost.

perhaps have weekend hours? maybe sundays?

I would like to see at least a few days a week with extended hours or weekend hours for night and online students.

Dirty bathrooms, the quiet-area signage falling off on third floor desks/carrels, convoluted printing process, and temperatures (alternate between freezing to muggy). Also, the lighting on the 3rd floor is atrocious. Is there any way to make it brighter and full of a more "natural" light? The areas between book cases are really dark and do nothing to highlight the books.

have all computers with up to date programs